

## Privacy Policy & Notice of Privacy Practices

### Hope Rx

Effective Date: 4/1/2026

### Our Commitment to Your Privacy

Hope Rx is committed to protecting the privacy and confidentiality of individuals seeking financial assistance for high-risk medications. This policy explains how we collect, use, and safeguard your information.

### Information We Collect

As part of our application and verification process, we may collect:

- Personal information (name, contact details, date of birth)
- Health-related information (medical condition, medications, provider details)
- Financial information (income, employment, supporting documents)

### How We Use Your Information

We use your information to:

- Determine eligibility for financial assistance
- Verify medical and financial need
- Communicate with you about your application
- Coordinate with healthcare providers or partners when necessary
- Maintain records for compliance and program integrity

### Information Sharing

Hope Rx does **not sell or rent your information**. We may share information only:

- With healthcare providers to verify treatment needs
- With trusted partners assisting in funding or program support
- With service providers under confidentiality agreements
- When required by law or to prevent fraud or misuse

### How We Protect Your Information

We use appropriate safeguards to protect your information, including secure systems and limited access to authorized personnel.

### Your Rights

You may:

- Request access to your information
- Request corrections
- Ask questions about how your information is used

### Data Retention

We retain information only as long as necessary for program operations and legal compliance.

### Contact Us

If you have questions about this policy or your information, please contact:

### Hope Rx

Email [hoperxministry@gmail.com](mailto:hoperxministry@gmail.com)

[www.hoperxministry.org](http://www.hoperxministry.org)

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**Note:** While Hope Rx is not a healthcare provider, we handle sensitive health-related information with a high standard of confidentiality.